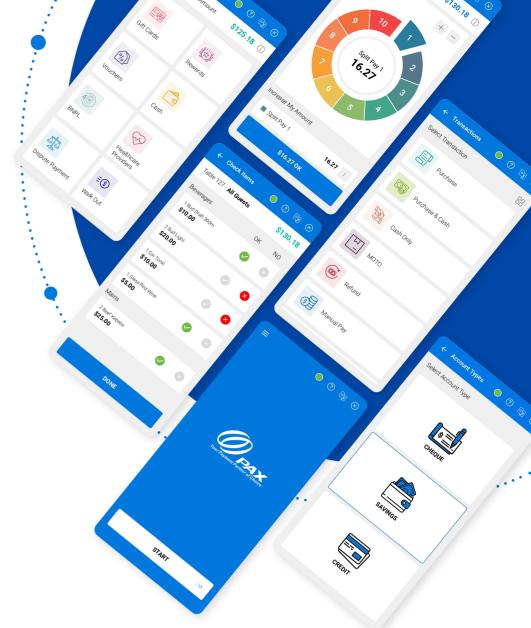# PAYMENT APP
FEATURE CAPABILITIES

The new payment app framework offers multi-processor plug and pay technology, with superior features to meet the new era of omnichannel digital payments, allowing your merchants to better manage their instore card payments.

INDUSTRIES SUPPORTED

- Retail
- Restaurants
- Bars
- Clubs
- QSR

- Hotels
- Casinos
- Stadiums
- Self Service Kiosks

- Vending Machines
- Taxi
- Healthcare
- Rental

PAYMENT APP FEATURES

Whether you are a standalone or POS integrated merchant user, our payment app supports an advanced feature stack ready to use.

Communications

- Ethernet
- Wi-Fi
- Cellular (GPRS)
- USB
- Bluetooth (BLE)
- Cradle Support

Device Cloud Management

- TMS Interface Support

Device Local Setup

- Cradle Setup
- Printer Setup
- TMS Update
- RKI (Remote Key Injection)
- RKI All Merchants
- Logon All Merchants
- Settlement Cutover All Merchants
- Diagnostic Enquiry
- Power Managements

Host Interfaces

- Worldline NZ
  - Credit & Debit Processing
- PayPlus
  - Ali Pay
  - WeChat Pay

Advertising Plugins

- Multiple Adverts
- Rotational Time Display

Multi-Language

- Swap Language By Each Screen
- Swap Language Between Customers & Employees

Currency

- Configure On/Off Currency Symbol

Multi Employee Login

- Multiple Employee Login
- Employee ID & Passcode
- Auto Logon

Tips

- Pre-Calculated Tips
- Manual Enter Tips

Pre-EMV Customer Confirmation

- Customer Confirms Charge Amounts

Payment Devices Supported

- Contact/Insert
- Contactless
- Consumer Double Tap
- Swipe
- Printers

Card Types (Credit & Debit)

- Visa
- Mastercard
- Amex
- Union Pay
- JCB

Advanced Transaction Types

- Purchase
- Purchase & Cash
- Cash Out
  - Cash Out Fee
- MOTO
  - Purchase
  - Refund
- Manual Pay
  - Purchase
  - Refunds
- Refunds
  - Refund Access Code
  - Refund Merchant Card & Pin
  - Refund Amount
- Pre-Auths
  - Open Pre-Auth
  - Top Up Pre-Auth
  - Final Completion
  - Partial Completion
  - Delayed Completion
  - Cancel Pre-Auth
  - Card Status
  - Advance Pre-Auth Search
  - Reprint Pre-Auth Receipts
- EOV Purchase (Offline EMV Transactions)
  - Transmit Pending Offline
  - Print Pending
  - Print Stored Transactions
- Fall Back
- Power Fail Recovery
- Payment App Crash Recovery
- Auto Reversals
- Intelligent Payment Modes
  - Standalone Payments
  - Integrated Payments
- Other Featuress
  - Remote Manual Key Injection
  - Manual Logon

Payment Methods (All Plugin Dlls)

- Credit & Debit
- Other Pay (Host Plugin Capabilities)
  - Gift Cards
  - Rewards
- Multi Tender
  - Multiple Payment Methods Per Purchase
  - All Payment Types
  - Other Payment Types
- Split Pay

Surcharge Fees (Contact)

- Surcharge % (By Card Brand & Account Type)
- Surcharge Fee Amount (By Card Brand & Account Type)

Print Options (Merchant & Customer)

- Merchant Logo
- Printing On/Off in EMV Flow
- Printing On/Off in Post EMV Flow
- Printing On/Off in POS Integration
- Mixed Printing Option Choices
- X Seconds Tear Printed Receipts
- Reprint Receipts

Pay Options Integrated (Plugin Capabilities)

- Pay At Table (Balance Amount Only)
- Open Tab Pay (Balance Amount Only)
- Both Support Split Pay

Shift Management

- Shift Periods Configure
- Shift Reports
  - Current Shift
  - Previous Shift
  - History Date Range
- Cash Draw Balance

Settlement Enquiry

- Current Settlement
- Previous Settlement
- History Date Range
- Settlement Printing

Settlement Cutover

- Settlement Cut Over
- Settlement Printing

Reporting Manager

- By Merchant (Multi Merchant)
- By Shifts
- By Employees
- By Detail - Summary - Hourly
- By Each Or All Transaction Types
- By Tips
- By Current Transactions
- By Previous Transactions
- By History Date Range Of Transactions

POS Integration

- POS Integration Supports Push & Pull Mode
- Retail Integration (POS device PUSHES a sale request to the payment device)
- Pay at Table (Payment device PULLS a sale ticket amount from the POS)
  - Split Bill (Split the bill amount by each customer and manage each split payment back to the POS).
- Open Bar Tab (Payment device PULLS a sale ticket amount from the POS)
  - Card details are card status checked prior to the processor for validation
  - Approved pre-auths amounts can be linked to the customers POS Open Bar Tab.
- Post all payment transaction data to a cloud service.
- Multiple POS Interfaces capabilities supported.
- POS many to many PUSH MODE (means you can have 5 x 3rd party POS terminals posting payment requests to one or many payment devices – if device is busy, will try the next payment device .
- One to many PULL MODE (means you can have one payment device making payment request to many 3rd party POS devices)